



The Fifth International Conference on Service Systems and Service Management

(ICSSSM2008) from 30 Jun to 2 July 2008,

Rydges Melbourne Hotel, 186 Exhibition Street, Melbourne City 3000, Australia

## Conference Schedule

SUNDAY, 29 JUNE, 2008	
⊕ 17:00-18:30	Registration (at Conference Room in Rydges Melbourne Hotel, Melbourne City, Australia)
⊕ 18:30-19:30	Reception
MONDAY, 30 JUNE, 2008	
⊕ 8:00-9:00	Registration (at Conference Room foyer in Rydges Melbourne Hotel, Melbourne)
⊕ 9:00-9:30	Welcome address by Technical Program Committee Chair
⊕ 9:30-10:00	Opening address
⊕ 10:30-12:30	Plenary Session
⊕ 12:30-13:30	<b>Lunch</b>
⊕ 13:30-18:30	Parallel Sessions
TUESDAY, 1 JULY, 2008	
⊕ 08:30-09:00	Registration (at Conference Room foyer in Rydges Melbourne Hotel, Melbourne)
⊕ 09:00-10:00	Plenary Session
⊕ 12:30-13:30	<b>Lunch</b>
⊕ 10:30-18:30	Parallel Sessions
⊕ 19:00-23:00	<b>Banquet</b>
WEDNESDAY, 2 JULY, 2008	
⊕ 08:30-09:00	Registration (at Conference Room foyer in Rydges Melbourne Hotel, Melbourne)
⊕ 09:00-12:30	Parallel Sessions
⊕ 12:30-13:30	<b>Lunch</b>
⊕ 13:30-18:30	Parallel Sessions