



**MONASH** University  
Information Technology

**FIT3063**  
**Human-computer interaction**

**Unit Guide**

**Semester 1, 2013**

The information contained in this unit guide is correct at time of publication. The University has the right to change any of the elements contained in this document at any time.

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# **FIT3063 Human-computer interaction - Semester 1, 2013**

This unit provides a detailed understanding of the underpinning theories, principles and practices of interface design for computer-based systems. It examines issues in the design of system interfaces from a number of perspectives: user, programmer, designer. It explores the application of the relevant theories in practice. The unit will cover topics such as methods and tools for developing effective user interfaces, evaluation methods such as the conduct of usability and heuristic evaluations, design of appropriate interface elements including the design of menus and other interaction styles. The unit will also focus on designing for a diverse range of users and environments.

## **Mode of Delivery**

Clayton (Day)

## **Contact Hours**

2 hrs lectures/wk, 2 hrs tutorial/wk

## **Workload requirements**

Students will be expected to spend a total of 12 hours per week during semester on this unit as follows:

- Lectures: 2 hours per week,
- Tutorials: 2 hours per week and
- a minimum of 3 hours of personal study per one hour of contact time in order to satisfy the reading and assignment expectations.

## **Unit Relationships**

### **Prohibitions**

CSE3030, FIT2016, FIT3033, GCO3814, IMS2403, IMS3470, MMS2403

### **Prerequisites**

One of FIT2001, FIT2027, IMS2805, CSE2200 or equivalent

## **Chief Examiner**

**Associate Professor Judithe Sheard**

## **Campus Lecturer**

**Clayton**

**Marc Cheong**

Consultation hours: To be advised

# Academic Overview

## Learning Outcomes

At the completion of this unit students will have -A knowledge and understanding of:

- the underpinning theories relevant to HCI;
- the principles and practices of HCI in designing user interfaces;
- the importance and role of usability and evaluation in systems design;
- the issues relating to user diversity, different types of systems, interaction styles, devices and environments.

Developed attitudes that enable them to:

- appreciate the development of systems from a user perspective;
- differentiate between good HCI practice in systems development from other development practices;
- formulate attitudes which enable them to interact effectively with users;
- empathise with all users particularly those with specific needs.

Gained practical skills to:

- recognise the principles of HCI design required in systems development;
- gather user requirements effectively;
- design an effective user interface;
- conduct appropriate evaluation of systems from a HCI perspective and interpret the outcome.

Demonstrated the communication skills necessary to:

- work in teams to complete assessment tasks;
- empathise with users particularly those with some form of disability.

## Unit Schedule

Week	Activities	Assessment
0		No formal assessment or activities are undertaken in week 0
1	Unit overview. Introduction to HCI, interfaces, usability and user-centred design. Human factors.	Note: Tutorials will commence in week 1; Assessment Task 1: Online Discussion Forums: five forums each approx 2 weeks duration, throughout semester.
2	Evolution of the interface, understanding the design space, conceptual models, mental models, metaphors, icons.	
3	Theoretical foundations of HCI: theories, models, frameworks and principles.	
4	Interface design principles, guidelines, standards and style guides.	
5	Interface design processes and methods, user-centred design, prototyping.	
6	Interface design elements, graphical components, sound, sequencing, labels, messages.	
7	Interaction styles, command language, natural language, menus, forms, direct manipulation, virtual and augmented reality.	Assessment Task 2: Submission of stage 1 of the assignment
8	Usability: usability principles, usability evaluation methods.	
9	Accessibility: accessibility guidelines, assistive technologies.	
10	Interaction devices: input and output devices, performance evaluation.	Assessment Task 2: Submission of stage 2 of the assignment
11	Designing for the Web and Web 2.0.	Presentations of stage 2 of the assignment
12	Future of HCI.	Presentations of stage 2 of the assignment; Assessment Task 2: Submission of stage 3 of the assignment.
	SWOT VAC	No formal assessment is undertaken in SWOT VAC
	Examination period	LINK to Assessment Policy: <a href="http://policy.monash.edu.au/policy-bank/academic/education/assessment/assessment-in-coursework-policy.html">http://policy.monash.edu.au/policy-bank/academic/education/assessment/assessment-in-coursework-policy.html</a>

\*Unit Schedule details will be maintained and communicated to you via your learning system.

## Assessment Summary

Examination (3 hours): 50%; In-semester assessment: 50%

<b>Assessment Task</b>	<b>Value</b>	<b>Due Date</b>
Online discussion forums	15%	Five forums each of approximately two weeks duration, throughout the semester.
Assignment	35%	Stage 1 due in Week 7; Stage 2 due in Week 10; Stage 3 due in Week 12. Presentations in Weeks 11 and 12.
Examination 1	50%	To be advised

## Teaching Approach

### Lecture and tutorials or problem classes

This teaching and learning approach provides facilitated learning, practical exploration and peer learning through a variety of activities.

# Assessment Requirements

## Assessment Policy

Faculty Policy - Unit Assessment Hurdles

(<http://www.infotech.monash.edu.au/resources/staff/edgov/policies/assessment-examinations/unit-assessment-hu>)

Academic Integrity - Please see the Demystifying Citing and Referencing tutorial at

<http://lib.monash.edu/tutorials/citing/>

## Assessment Tasks

### Participation

#### • Assessment task 1

**Title:**

Online discussion forums

**Description:**

Students are required to participate throughout the semester in online discussion forums that will be available through the unit's Moodle site.

**Weighting:**

15%

**Criteria for assessment:**

Criteria for assessment will be based on:

- ◆ relevance of contributions and
- ◆ evidence of wider reading and
- ◆ level of critical thinking.

More details will be made available in the task specification.

**Due date:**

Five forums each of approximately two weeks duration, throughout the semester.

#### • Assessment task 2

**Title:**

Assignment

**Description:**

Students will be required to form groups to design and develop a low-level of an application (stage 1), a high-level prototype of this application (stage 2) and then evaluate the high-level prototype (stage 3).

- ◆ 5% for the design of a low-level prototype (Stage 1).
- ◆ 20% (15% + 5%) - 15% for the design of a high-level prototype and report on the process; 5% for the presentation of the prototype in the tutorials in Weeks 11 and 12 (Stage 2).
- ◆ 10% for the evaluation of the high-level prototype (Stage 3).

**Weighting:**

35%

**Criteria for assessment:**



## Assessment Requirements

In this assignment students will demonstrate their knowledge, skills and understanding of the principles and theories covered through the semester.

Contributions by individual group members to the overall group submission will be recorded by each group member and will be assessed by the markers in determining the grade awarded to each member of a group.

**Due date:**

Stage 1 due in Week 7; Stage 2 due in Week 10; Stage 3 due in Week 12. Presentations in Weeks 11 and 12.

**Remarks:**

Groups will be finalised by Week 5 of semester and all group members must belong to the same tutorial. Forming groups across tutorials will not be allowed.

## Examinations

### • Examination 1

**Weighting:**

50%

**Length:**

3 hours

**Type (open/closed book):**

Closed book

**Electronic devices allowed in the exam:**

None

## Learning resources

### Reading list

Shneiderman, B. (2010) Designing the User Interface. Fifth Edition. Addison-Wesley.

Norman, Donald (1998) The Design of Everyday Things, MIT Press.

Cooper, A., Reimann, R. & Cronin, D. (2007) About Face #: The Essentials of Interaction design, John Wiley

Monash Library Unit Reading List

<http://readinglists.lib.monash.edu/index.html>

### Feedback to you

Types of feedback you can expect to receive in this unit are:

- Informal feedback on progress in labs/tutes
- Graded assignments with comments
- Other: Peer review of quiz questions

## Extensions and penalties

Submission must be made by the due date otherwise penalties will be enforced.

You must negotiate any extensions formally with your campus unit leader via the in-semester special consideration process:

<http://www.infotech.monash.edu.au/resources/student/equity/special-consideration.html>.

## Returning assignments

Students can expect assignments to be returned within two weeks of the submission date or after receipt, whichever is later.

## Assignment submission

It is a University requirement

(<http://www.policy.monash.edu/policy-bank/academic/education/conduct/plagiarism-procedures.html>) for students to submit an assignment coversheet for each assessment item. Faculty Assignment coversheets can be found at <http://www.infotech.monash.edu.au/resources/student/forms/>. Please check with your Lecturer on the submission method for your assignment coversheet (e.g. attach a file to the online assignment submission, hand-in a hard copy, or use an online quiz).

## Online submission

If Electronic Submission has been approved for your unit, please submit your work via the learning system for this unit, which you can access via links in the my.monash portal.

## Prescribed text(s)

Limited copies of prescribed texts are available for you to borrow in the library.

Rogers, Y. Sharp, H. and Preece, J.. (2011). *Interaction Design: beyond human-computer interaction*. (3rd Edition) Wiley.

## Other Information

### Policies

Monash has educational policies, procedures and guidelines, which are designed to ensure that staff and students are aware of the University's academic standards, and to provide advice on how they might uphold them. You can find Monash's Education Policies at:

[www.policy.monash.edu.au/policy-bank/academic/education/index.html](http://www.policy.monash.edu.au/policy-bank/academic/education/index.html)

Key educational policies include:

- Plagiarism;  
<http://www.policy.monash.edu/policy-bank/academic/education/conduct/plagiarism-policy.html>
- Assessment in Coursework Programs;  
<http://www.policy.monash.edu/policy-bank/academic/education/assessment/assessment-in-coursework-po>
- Special Consideration;  
<http://www.policy.monash.edu/policy-bank/academic/education/assessment/special-consideration-policy.ht>
- Grading Scale;  
<http://www.policy.monash.edu/policy-bank/academic/education/assessment/grading-scale-policy.html>
- Discipline: Student Policy;  
<http://www.policy.monash.edu/policy-bank/academic/education/conduct/student-discipline-policy.html>
- Academic Calendar and Semesters; <http://www.monash.edu.au/students/dates/>
- Orientation and Transition; <http://intranet.monash.edu.au/infotech/resources/students/orientation/>
- Academic and Administrative Complaints and Grievances Policy;  
<http://www.policy.monash.edu/policy-bank/academic/education/management/complaints-grievance-policy.h>
- Code of Practice for Teaching and Learning;  
<http://www.policy.monash.edu.au/policy-bank/academic/education/conduct/suppdocs/code-of-practice-teac>

### Graduate Attributes Policy

<http://www.policy.monash.edu/policy-bank/academic/education/management/monash-graduate-attributes-policy.h>

### Student services

The University provides many different kinds of support services for you. Contact your tutor if you need advice and see the range of services available at <http://www.monash.edu.au/students>. For Sunway see <http://www.monash.edu.my/Student-services>, and for South Africa see <http://www.monash.ac.za/current/>.

### Monash University Library

The Monash University Library provides a range of services, resources and programs that enable you to save time and be more effective in your learning and research. Go to [www.lib.monash.edu.au](http://www.lib.monash.edu.au) or the library tab in [my.monash](#) portal for more information. At Sunway, visit the Library and Learning Commons at <http://www.lib.monash.edu.my/>. At South Africa visit <http://www.lib.monash.ac.za/>.

## Disability Liaison Unit

Students who have a disability or medical condition are welcome to contact the Disability Liaison Unit to discuss academic support services. Disability Liaison Officers (DLOs) visit all Victorian campuses on a regular basis.

Website: <http://www.monash.edu/equity-diversity/disability/index.html> Telephone: 03 9905 5704 to book an appointment with a DLO; or contact the Student Advisor, Student Community Services at 03 55146018 at Sunway Email: [dlu@monash.edu](mailto:dlu@monash.edu) Drop In: Equity and Diversity Centre, Level 1, Building 55, Clayton Campus, or Student Community Services Department, Level 2, Building 2, Monash University, Sunway Campus

## Your feedback to Us

Monash is committed to excellence in education and regularly seeks feedback from students, employers and staff. One of the key formal ways students have to provide feedback is through the Student Evaluation of Teaching and Units (SETU) survey. The University's student evaluation policy requires that every unit is evaluated each year. Students are strongly encouraged to complete the surveys. The feedback is anonymous and provides the Faculty with evidence of aspects that students are satisfied and areas for improvement.

For more information on Monash's educational strategy, see:

[www.monash.edu.au/about/monash-directions](http://www.monash.edu.au/about/monash-directions) and on student evaluations, see:  
[www.policy.monash.edu/policy-bank/academic/education/quality/student-evaluation-policy.html](http://www.policy.monash.edu/policy-bank/academic/education/quality/student-evaluation-policy.html)

## Previous Student Evaluations of this Unit

Over the years in which the unit has been running, students have reported an overall satisfaction with the content and presentation of the unit's material.

In response to student feedback, tutorial labs have been changed back to 2-hours in duration this semester.

If you wish to view how previous students rated this unit, please go to <https://emuapps.monash.edu.au/unitevaluations/index.jsp>